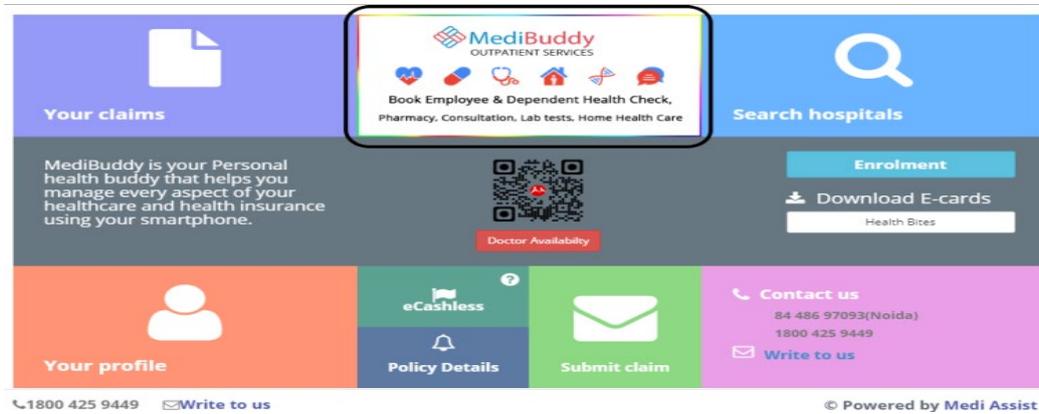**For Non-Coronavirus related queries (Paid Services)**

Step 1: Employee logs in to https://adobe.medibuddy.in/IndexAdobe.aspx *via OKTA, and clicks on the MediBuddy Tab*


Step 2: Employee clicks on the Blue colour tab in homepage that reads 'Talk to Doctor Now'
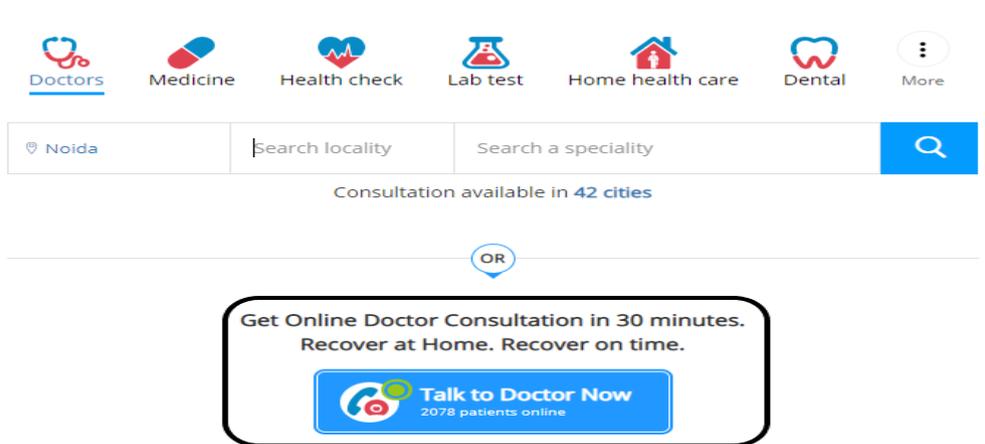
Step 3: Once the employee clicks on the Blue Tab, it will open a chat window, the system will ask for the mobile number, once the mobile number is shared, and OTP (Validation Code) will be sent on the mobile number given. The system will also ask for few relevant details from the employees. On the same page employees can also check the current response time:
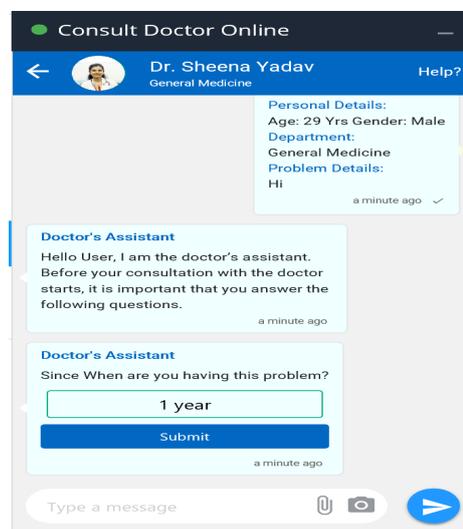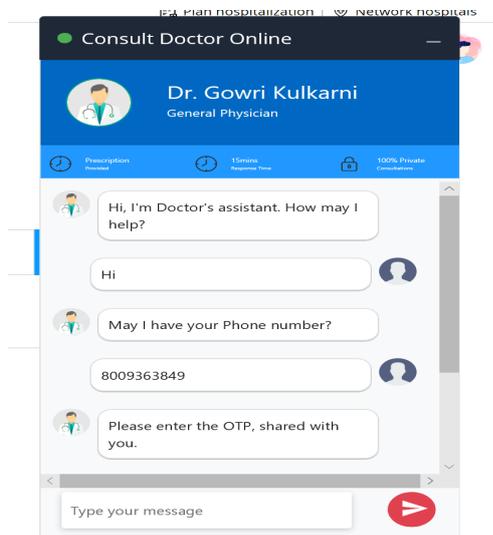
Step 4 : The team would call the employee and help with the appointment as to when the same can be booked and basis the slot, the payment options will be shared which the employee can make online, once the payment is received the call back from the doctors team is made as per the appointment.
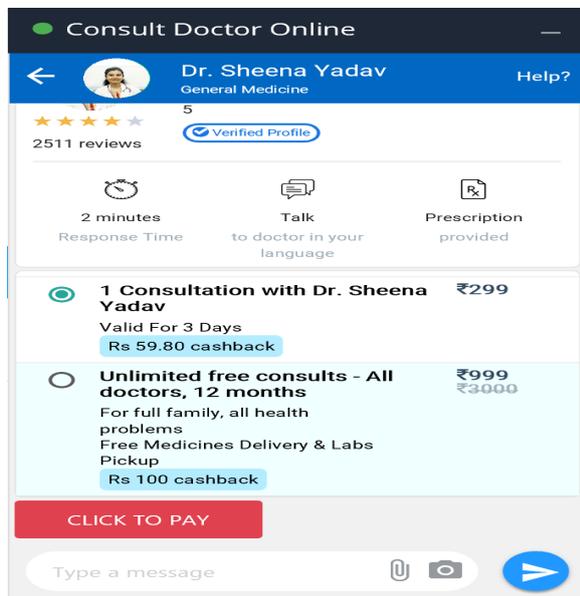
*Note: **Per call basis**: This would be paid by the employee and would depend on the type of consultation or specialty required, the cost per consultation varies from specialty to specialty. It ranges from Rs 299 to Rs 999 based on the specialty. The payment to be done online before the consultation/appointment starts*

***Subscription Model**: If the employee wants, they can have options to buy monthly and yearly subscription for unlimited consults for their family. The cost ranges from **Rs 500 for 30 days unlimited consultations** to **Rs 2000 unlimited consultation for a year**, based on the subscription duration. This would also have the same process flow as the per call basis, and both will be available to employees on a 24/7 basis. However, this in currently getting built and more details can be found on the Medibuddy page once it is live.*

FOR Coronavirus related queries (Free – no payment required)

Step 1 – Employee logs into medibuddy.in

Step 2 – Employee doesn't have to necessarily log in, as they just have to note the number,

Step 3 – On the homepage of medibuddy.in employee will be able to see a 'YELLOW' coloured box with the title 'STAY SAFE FROM CORONAVIRUS INFECTION' below is the screenshot of the tab that has been referred here:

Step 4 – Employee can click on the 'Yellow' tab, and read through our blog to learn about the 'Do's and Don'ts' of Coronavirus, signs and symptoms, risk factors etc.

Step 5 – Or employee can directly call us at 080 4719 3456, a team of dedicated doctors will be answering the call, an automated voice will confirm that they have reached a dedicated coronavirus helpline,

Step 6 – Once the call is answered employee will be asked for basic details like Name of the employee, Age, Name of the company they are calling from and basis the query the answers will be given,

Step 7 – Employee can have the basic telephonic consultation for free, the team would guide the employee basis the query they have.

Step 8 – Once the employee is satisfied with the help given, they can choose to follow the advice given on the telephonic consultation. In case an employee wishes to do a health check-up post consultation employee can choose to do so at their own risk.